

Frequently Asked Questions

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R Space Desk Lamp

How long will the battery last on my R Space Desk lamp?

The battery on the R Space will last for up to 8 hours when used in the brightest mode and up to 72 hours when used at the lowest brightness.

The light has gone really dim and faint, why is this?

This indicates that the battery in the lamp is low and needs recharging. To resolve this, simply recharge the lamp using the charging cable provided.

How long does the R Space take to charge?

The charging time for the R Space is 3-4 hours, the LED light will turn from Red to Green when fully charged. Please make sure that you always charge the product with the charging cable provided.

How do I change between the different light settings?

The R Space Desk Lamp has 2 settings, Warm light and Cool light. To change between these settings you can either close and open the lamp or alternatively use the remote provided. The remote also enables you to make the light dimmer or brighter, depending on your preference.

Accordion Desk Lamp

How long will the battery last on my Accordion Desk lamp?

The battery on the Accordion Desk Lamp will last for 6-8 hours when in constant use.

How long does the Accordion take to charge?

The charging time for the Accordion is 3-4 hours, the LED light will turn from Red to Green when fully charged. Please make sure that you always charge the product with the charging cable provided.

The light has gone really dim and faint, why is this?

This indicates that the battery in the lamp is low and needs recharging. To resolve this, simply recharge the lamp using the charging cable provided.

How do I change between the different light settings?

The Accordion lamp has 3 settings, Warm light, Cool light and a setting in which it changes between the 2. To switch between these settings, simply close and reopen the lamp. The light will then change to the next setting.

Can I attach more than one Accordion Desk Lamp together?

Yes, you can link as many Accordion Desk Lamps as you like together; the magnets in the covers will hold the lamps together.

Octagon One Desk Lamp

How long will the battery last on my Octagon One Desk Lamp?

The battery for the Octagon lasts up to 7 hours when used on the brightest setting and up to 48 hours when used on the lowest light setting.

How long does my Octagon take to fully charge?

The Octagon takes 3-4 hours to fully charge. The Blue LED light will flash when charging and then change to a solid colour when the lamp is fully charged. Please always use the provided charging cable to charge the product.

How many settings are there and how do I change between them?

There are 4 brightness settings on the Octagon. To change between these simply touch the power button on the base of the lamp.

Smart Booklight

How long will the battery last on my lamp?

The battery on the Booklight will last for 6-8 hours when in constant use.

How long does the Booklight take to charge?

The charging time for the Booklight is 4-5 hours, the LED light will turn from Red to Green when fully charged. Please make sure that you always charge the product with the charging cable provided.

The light has gone really dim and faint, why is this?

This indicates that the battery in the Booklight is low and needs recharging. To resolve this, simply recharge the lamp using the charging cable provided.

My Booklight won't stay open at 180 degrees, does this mean it is faulty?

No, this is perfectly normal for a new Booklight. The spine of the Booklight when new will be tight, especially our wooden collection, meaning it will try and close itself. To loosen the spine, simply open the lamp to 360 degrees and the magnets built into the covers will hold it in this position. Leave at 360 degrees for 5 minutes and the spine will now have loosened, meaning it will stay open at 180 degrees with no problems.

Tumbler Selfie Speaker

How do I turn on my Tumbler Selfie speaker?

To turn on the speaker, simply touch and hold your finger on the centre of the fabric top for 3-4 seconds.

How long will the battery last on the Tumbler Selfie Speaker?

The battery on the Tumbler Selfie Speaker will last between 4 and 12 hours, depending on the volume of the speaker.

How long does the speaker take to charge?

The speaker takes approximately 1.5 - 2 hours to fully charge. The product is full charged when the LED light in the front of the speaker turns off. Please always use the charging cable provided to charge the product.

How do I know when the battery is low?

The speaker will make 2 beep sounds every 5-10 seconds to indicate that the battery is low.

How do I connect a device to the Tumbler Selfie Speaker?

Make sure that the speaker is turned on and then look for 'Tumbler Selfie Speaker' in the Bluetooth searching list on your phone. Select 'Tumbler Selfie Speaker' to connect your phone to the speaker, the White light will then stay on instead of flashing to indicate that they are successfully paired. If the 'Tumbler Selfie Speaker' is not found on your device, turn the Bluetooth off and on again, research for available devices and it should then show up.

How do I use the Selfie feature?

To use the Selfie feature, make sure that there is no music playing and that your camera app is open on your device. Then single press the fabric on the speaker and your camera will take a Selfie photo.

Can I use the speaker to pause and play my music?

Yes, to pause your music press the fabric top once and to play simply press the fabric again.

How do I use the TWS feature to pair 2 speakers together?

To pair 2 speakers together, please first make sure that neither of the speakers have been paired with any Bluetooth device first. Make sure your Bluetooth is activated on your device and then turn on both speakers by holding the fabric top of the speakers for 3 seconds. Once they are on, quickly press the same area twice on one or both speakers and they should be paired in 5-10 seconds. This is indicated by a beeping sound.

MI Square Pocket Speaker

How do I turn on my MI Square speaker?

To turn on the speaker, simply touch and hold your finger on the power button in the corner of the fabric cover for 3 seconds.

How long will the battery last on the MI Square Speaker?

The battery on the Tumbler Selfie Speaker will last between 3 and 6 hours, depending on the volume of the speaker.

How do I connect a device to my MI Square Speaker?

Make sure that the speaker is turned on and then look for 'Gingko MI Square' in the Bluetooth searching list on your phone. Select 'Gingko MI Square' to connect your phone to the speaker, the Green light will then stay on instead of flashing to indicate that they are successfully paired. If the 'Gingko MI Square' is not found on your device, turn the Bluetooth off and on again, research for available devices and it should then show up.

Can I use the speaker to pause and play my music?

Yes, to pause your music press the power button once and to play simply press the button again.

How do I know when the battery is low?

The speaker will make a beeping sound every 10-15 seconds to indicate that the battery is low.

How do I use the TWS feature to pair 2 speakers together?

To pair 2 speakers together, please first make sure that neither of the speakers have been paired with any Bluetooth device first. Make sure your Bluetooth is activated on your device and then turn on both speakers by holding the power button for 3 seconds. Once they are on, quickly double click the power button on one or both speakers and they should be paired in 15 seconds. This is indicated by a beeping sound.

Mini Halo One Speaker

How do I turn on my Mini Halo One speaker?

To turn on the speaker, simply slide your finger up or down the touch control panel at the top of the speaker. You will then hear an ascending tone to let you know the speaker is on. To turn off, hold your finger on the power button until you hear a descending tone, signalling that the speaker has successfully powered off.

How do I connect a device to my Mini Halo One Speaker?

Make sure that the speaker is turned on and then look for 'Mini Halo One' in the Bluetooth searching list on your phone. Select 'Mini Halo One' to connect your phone to the speaker. If the 'Mini Halo One' is not found on your device, turn the Bluetooth off and on again, research for available devices and it should then show up.

How do I change the volume on my Mini Halo One?

You can change the volume either directly on your device or by sliding your finger up (volume up) or down (volume down) the touch control panel on the top of the speaker.

How do I use the TWS feature to pair 2 speakers together?

To pair 2 Mini Halo One speakers together, first turn on both of the speakers. Then long press the TWS button on one of the speakers until you hear a double beep. If they successfully pair a single tone will be played from the speaker and a Blue light will begin flashing quickly on the back of the speakers. Follow the Bluetooth pairing instructions to connect your device and your music will now play in stereo through both speakers.

Halo One Speaker

How do I turn on my Halo One speaker?

To turn on the speaker, simply slide your finger up or down the touch control panel at the top of the speaker. You will then hear an ascending tone to let you know the speaker is on. To turn off, hold your finger on the power button until you hear a descending tone, signalling that the speaker has successfully powered off.

How do I connect a device to my Halo One Speaker?

Make sure that the speaker is turned on and then look for 'Mini Halo One' in the Bluetooth searching list on your phone. Select 'Mini Halo One' to connect your phone to the speaker. If the 'Mini Halo One' is not found on your device, turn the Bluetooth off and on again, research for available devices and it should then show up.

How do I change the volume on my Halo One?

You can change the volume either directly on your device or by sliding your finger up (volume up) or down (volume down) the touch control panel on the top of the speaker.

How do I use the NFC feature?

Turn on your NFC-capable devices NFC feature and gently tap the device to the side of the Halo One marked with the NFC icon. A beep will then sound and the LED light will stay on to indicate a successful connection. Please note that not all NFC capable devices are compatible with the Halo One, if this is the case we advise that you use either the Bluetooth or AUX connections.

HIFI Square Speaker

How long will the battery last on my HIFI Square Speaker?

The battery on the HIFI Square Speaker will last between 6 and 12 hours, depending on the volume of the speaker.

How long will my HIFI Square Speaker take to charge?

The HIFI Square Speaker takes approximately 3 hours to fully charge.

How do I turn on my HIFI Square?

To turn on your HIFI square, you will need to hold down the power button. This button also pauses and plays your music from your connected device when short pressed.

How do I connect a device to my HIFI Square?

Make sure that the speaker is turned on and then look for 'HIFI Square' in the Bluetooth searching list on your phone. Select 'HIFI Square' to connect your phone to the speaker. The indication light on the front of the speaker will then change from flashing to staying on permanently to indicate a successful pairing. If the 'HIFI Square' is not found on your device, turn the Bluetooth off and on again, research for available devices and it should then show up.

How do I use the TWS feature to pair 2 speakers together?

To pair 2 HIFI Square speakers together, first turn on both of the speakers. Then double press the power button on one of the speakers and wait until you hear a beep. If they successfully pair a single tone will be played from the speaker. A quick white flashing light indicates that is the main speaker and a solid light indicates that the speaker is the secondary speaker. Follow the Bluetooth pairing instructions to connect your device to the main speaker and your music will now play in stereo through both speakers. Please note that when you turn off the main speaker, the secondary speaker will also turn off. If powered back on, the two speakers should automatically reconnect to each other. If this is not the case then please repeat the above steps.

Edge Light Alarm Clock

My Edge Light Alarm Clock won't turn on. How do I get it to turn on?

The Edge Light Alarm Clock is a power activated product. This means the first time you use it you will need to fully charge the product using the charging cable provided. Please note that the product will only turn on when you charge it first.

How do I know my Edge Light Alarm Clock is charging as it should?

The battery icon on the screen of the clock will flash when the clock is being charged. The icon will flash between 1, 2 and 3 bars. When the battery icon stops flashing this indicates that the product is fully charged.

How long will the battery last on my Edge Light Alarm Clock?

If you just use your Edge as an alarm clock the battery will last for 5-6 months. If you are using it as a light as well then the battery will last approximately 17.5 hours before needing recharging.

My clock is rattling, is this normal?

Yes this is perfectly normal, there is a built in ball switch to control the light function of the clock.

The light doesn't turn on when I flip the clock upside down, how do I turn it on?

To activate the light function, double press the light button on the ring of buttons on the clock. When the light bulb is showing on the screen, this means the light will turn on when the product is flipped. When the light bulb symbol is not showing on the screen this means the light will not turn on.

How do I snooze the alarm?

You can snooze the alarm a number of ways; by shaking the clock, pressing any of the buttons or flipping the clock upside down.

Flip Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged. Please always use the provided charging cable to charge the product.

My clock is fully charged but still won't turn on. How do I get it to turn on?

Sometimes the power button on the Flip Click Clock requires you to press down quite firmly for it to work. If you hold down on the power button firmly for 5-10 seconds the clock should then turn on.

How do I switch off my alarm?

To turn off the alarm on your Flip Click Clock, simply flip the clock upside down. When the alarm icon is at the top of the product, this means the alarm is turned on. If the clock is flipped and the Gingko logo is at the top then the alarms are turned off and won't sound.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "- - :Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "- - :Sd", it means the clock has been set in permanent display.

How long will the batteries last if in sound activated display? And what about in permanent display?

It depends on what batteries you use. If you use good quality batteries, it usually lasts up to 6 months if in sound activated display when it has been used as your daily alarm clock, and 3-5 days if in permanent display.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

Wall Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "- - :Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "- - : Sd", it means the clock has been set in permanent display.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

How do I access my alarm?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to access the alarm press down once.

How do I cancel my alarms?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to cancel the alarm press down or - and set and repeat. If you have multiple alarms set you will need to press down and set multiple times until you reach the end of the alarm settings. A cancelled alarm should look like --:A1 and not 0:00.

How do I switch the the date format?

You can switch the date display format between EU (dd/mm) format and US (mm/dd) format by pressing and holding the UP button for while the clock is in a normal display mode. The clock will beep once to register the change.

Analogue Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged.

How long will the battery last on my Analogue click Clock?

The battery will last for approximately 2 days in permanent display mode or 2 weeks in sound activated display mode.

Message Click Clock

Can I store more than one message?

Yes, you can store up to 7 different messages and each message can input 255 characters.

How do I turn on the Sound Activation feature?

The Sound Activation feature can be turned on by pressing the V/S button. The display will then show 1 of 2 settings. **'Sound off'** means the clock has been set in permanent display and **'Sound On'** means the clock has been set to Sound Activated display and the display will disappear when it is quiet and come back on when it detects a noise or vibration.

How do I snooze my alarm?

To snooze an alarm, press any button on the back of the clock when the alarm is sounding. This will stop the alarm and it will then sound again in 5 minutes time. This can be done 5 times in total.

Can I make just the time show and nothing else?

Yes, to do this press and hold the DOWN button for 3 seconds until you hear a beep. The clock will then be locked on Time display, to change back simply hold the DOWN button for 3 more seconds.

How do I make just the message show and not the time?

To lock the message, press and hold the UP button for 3 seconds until you hear a beep. The clock will then be locked on Message display, to change back simply hold the UP button for 3 more seconds.

Slab Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "- - :Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "- - :Sd", it means the clock has been set in permanent display.

How long will the batteries last if in sound activated display? And what about in permanent display?

It depends on what batteries you use. If you use good quality batteries, it usually lasts up to 6 months if in sound activated display when it has been used as your daily alarm clock, and 3-5 days if in permanent display.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

How do I access my alarm?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to access the alarm press down once.

How do I cancel my alarms?

Please refer to the product manual for detailed instructions on how to access the alarm settings. To cancel the alarm press down or - and set and repeat. If you have multiple alarms set you will need to press down and set multiple times until you reach the end of the alarm settings. A cancelled alarm should look like --:A1 and not 0:00.

How do I switch the the date format?

You can switch the date display format between EU (dd/mm) format and US (mm/dd) format by pressing and holding the UP button for while the clock is in a normal display mode. The clock will beep once to register the change.

Cube Click Clock

My click clock has started flashing and beeping; keeps resetting itself and digits are missing. Is there something wrong with my clock?

This is not a fault. We designed all our click clocks to flash and beep to indicate low power as there wasn't an option to put a low battery sign in. As long as you replace the batteries, this problem will be solved. Meanwhile, we usually advise our customers to replace the batteries as soon as possible when they notice that display of the cube click clock is faint. Please make sure that you do not use rechargeable batteries as these are not powerful enough to power the clock.

Can I use batteries and a plug/USB adaptor to power my cube click clock at the same time?

We don't advise this, as this could gradually damage the clock.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "--:Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "--:Sd", it means the clock has been set in permanent display.

How long will the batteries last if in sound activated display? And what about in permanent display?

It depends on what batteries you use. If you use good quality batteries, it usually lasts up to 6 months if in sound activated display when it has been used as your daily alarm clock, and 3-5 days if in permanent display. However, we don't advise you to set the clock in permanent display when the clock is powered by batteries.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

How do I access my alarm?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to access the alarm press down once.

How do I cancel my alarms?

Please refer to the product manual for detailed instructions on how to access the alarm settings. To cancel the alarm press down or - and set and repeat. If you have multiple alarms set you will need to press down and set multiple times until you reach the end of the alarm settings. A cancelled alarm should look like --:A1 and not 0:00.

How do I switch the the date format?

You can switch the date display format between EU (dd/mm) format and US (mm/dd) format by pressing and holding the UP button for while the clock is in a normal display mode. The clock will beep once to register the change.

Brick Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "- - :Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "- - : Sd", it means the clock has been set in permanent display.

How long will the batteries last if in sound activated display? And what about in permanent display?

It depends on what batteries you use. If you use good quality batteries, it usually lasts up to 6 months if in sound activated display when it has been used as your daily alarm clock, and 3-5 days if in permanent display.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

How do I access my alarm?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to access the alarm press down once.

How do I cancel my alarms?

Please refer to the product manual for detailed instructions on how to access the alarm settings. To cancel the alarm press down or - and set and repeat. If you have multiple alarms set you will need to press down and set multiple times until you reach the end of the alarm settings. A cancelled alarm should look like --:A1 and not 0:00.

How do I switch the the date format?

You can switch the date display format between EU (dd/mm) format and US (mm/dd) format by pressing and holding the UP button for while the clock is in a normal display mode. The clock will beep once to register the change.

Radio Click Clock

My rechargeable click clock won't turn on. How do I get it to turn on?

Most of our click clocks that are rechargeable come fully charged but sometimes due to transportation the clock gets turned on by accident and drains the battery. If this is the case please plug the adapter and lead into the clock and recharge it. You will need to press and hold the power button after it is fully recharged. If it still doesn't turn on please press and hold the power button for longer or until you see LEDs light up on the front face.

How do I know my rechargeable click clock is charging as it should?

A red light on the back of the clock next to the charging port will light up red to indicate that the battery is charging. A green light will appear in replace of this when the battery is fully charged.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "- - :Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "- - :Sd", it means the clock has been set in permanent display.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button. Only when the clock displays time, date and temperature can you input the settings for the date. This is usually the case for our cube click clock.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

Gravity Click Clock

My click clock has started flashing and beeping; keeps resetting itself and digits are missing. Is there something wrong with my clock?

This is not a fault. We designed all our click clocks to flash and beep to indicate low power as there wasn't an option to put a low battery sign in. As long as you replace the batteries, this problem will be solved. Meanwhile, we usually advise our customers to replace the batteries as soon as possible when they notice that display of the cube click clock is faint. Please make sure that you do not use rechargeable batteries as these are not powerful enough to power the clock

Can I use batteries and a plug/USB adaptor to power my cube click clock at the same time?

We don't advise this, as this could gradually damage the clock.

How can I set my click clock in sound activated display or permanent display?

Just press the V/S button when the clock in normal display, and you will see "on:Sd" or "--:Sd" on display. When it's displaying "on:Sd", it means the clock has been set in sound activated display; when it's displaying "--:Sd", it means the clock has been set in permanent display.

How long will the batteries last if in sound activated display? And what about in permanent display?

It depends on what batteries you use. If you use good quality batteries, it usually lasts up to 6 months if in sound activated display when it has been used as your daily alarm clock, and 3-5 days if in permanent display. However, we don't advise you to set the clock in permanent display when the clock is powered by batteries.

The clock only displays time and I cannot access the date settings?

If you want the clock to display time, date and temperature press and hold the V/S button until you hear a beep. Only when the clock displays time, date and temperature can you input the settings for the date.

The clock displays only time, date and temperature?

If you want just the time to show, press and hold the V/S button until you hear a beep.

How do I access my alarm?

Please refer to the product manual on how to access the alarm settings. On our cube and most of our products, to access the alarm press down once.

How do I cancel my alarms?

Please refer to the product manual for detailed instructions on how to access the alarm settings. To cancel the alarm press down or - and set and repeat. If you have multiple alarms set you will need to press down and set multiple times until you reach the end of the alarm settings. A cancelled alarm should look like --:A1 and not 0:00.

How do I switch the the date format?

You can switch the date display format between EU (dd/mm) format and US (mm/dd) format by pressing and holding the UP button for while the clock is in a normal display mode. The clock will beep once to register the change.